

**ENQUIRY ABOUT MEDICINES AND MEDICAL DEVICES,
AND EMERGENCY HELPLINE**

Contact details for enquiries about Prescription Medicines

Phone	Fax	Email & Website
<ul style="list-style-type: none"> • 02 6232 8101 • 1800 020 653 (free call) 	<ul style="list-style-type: none"> • 02 6232 8140 	Email: info@health.gov.au Website: www.tga.gov.au

Contact details for enquiries about Non-Prescription Medicines

Phone	Fax	Email & Website
<ul style="list-style-type: none"> • 02 6232 8652 • 1800 020 653 (free call) 	<ul style="list-style-type: none"> • 02 6232 8659 	Email: OTC.Medicines@health.gov.au Website: www.tga.gov.au

Contact details for enquiries about Complementary Medicines

Phone	Fax	Email & Website
<ul style="list-style-type: none"> • 02 6232 8634 • 1800 020 653 (free call) 	<ul style="list-style-type: none"> • 02 6232 8577 	Email: info@health.gov.au Website: www.tga.gov.au

Contact details for enquiries about Medical Devices (Including import / export)

Phone	Fax	Email & Website
<ul style="list-style-type: none"> • 1800 141 144 (free call) • 1800 500 236 (teletype free call) 	<ul style="list-style-type: none"> • 02 6232 8785 	Email: cab.medical.device.information@health.gov.au Website: www.tga.gov.au



Health Promotion Service for Older People

C/-CPSA, Level 9, 28 Foveaux Street, Surry Hills, NSW 2010
 Phone: 02 9281 3588, Country callers: 1800 451 488, Fax: 02 9211 8700
 Email: health@cpsa.org.au Web: www.cpsa.org.au
 ABN: 11 244 559 772



HEALTH PROMOTION

SERVICE FOR OLDER PEOPLE

Contact details for enquiries about importing or exporting medicines (including travel)

Phone	Fax	Email & Website
<ul style="list-style-type: none"> • (02) 6232 8444 • 1800 170 723 (free call) 	<ul style="list-style-type: none"> • (02) 6232 8605 	Email: info@health.gov.au Website: www.tga.gov.au

Contact details of the medicines/medical devices you are buying have been produced according to the strict guidelines of the Australian Health Authorities

<ul style="list-style-type: none"> • Phone: 1800 020 653 (for medicines) • Phone: 1800 141 144 (for medical devices)
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Contact details in the incidence of poisoning

<ul style="list-style-type: none"> • Phone: 13 11 26 • Phone: 13 14 50 (for Non-English speakers)

Contact details in the incidence of adverse drug reaction

Phone	Email & Website
<ul style="list-style-type: none"> • 1800 044 114 (free call) • 1300 134 237 (medicine event line) 	Email: adrac@health.gov.au

Contact details of Health Care Complaints Commission

Phone	Email & Website
<ul style="list-style-type: none"> • 1800 043 159 (free call) 	Email: hccc@hccc.nsw.gov.au

Emergency Helpline

Phone
<ul style="list-style-type: none"> • Call '000' for ambulance, police or fire brigade • Alternative emergency line: 112 (You can only call this number from a digital mobile phone)



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 ABN: 11 244 559 772
 Funded by: South Eastern Sydney Illawarra Area Health Service
 Auspice: Combined Pensioners & Superannuants Association of NSW Inc (CPSA)
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SOUTH EASTERN SYDNEY
 ILLAWARRA
 NSW HEALTH