

The Hon. Jillian Skinner MP, Minister for Health is pleased to invite you to the joint event: Multicultural Health Week 2015 Launch and the Multicultural Health Communication Awards 2015 Presentation.

MULTICULTURAL HEALTH WEEK 2015

Theme: "Rights and Responsibilities: Get involved in your health care"

The NSW Multicultural Health Communication Service (MHCS) has partnered with the Clinical Excellence Commission (CEC), Australian Commission on Safety and Quality in Health Care, the NSW Multicultural Health Service (MHS) Directors and the Health Care Interpreter Service (HCIS) Managers to promote the benefits of better communication for health services and culturally and linguistically diverse (CALD) communities to play a more active role in their health care.

In 2015, Multicultural Health Week aims to raise awareness about the rights and responsibilities of all patients, consumers, health service providers and organisations in accessing safe and high quality health care.

All multicultural consumers are encouraged to participate in their health care journey by asking questions and provide comment on their care. The *National Safety and Quality Health Service Standards* state that all health systems should be in place to support patients who are at risk of not understanding their health care rights.

NSW Health Policy requires that professional interpreters be used to facilitate communication between people who are not fluent in English, including people who are Deaf and the staff of NSW public health system. Use of professional interpreters ensures accurate message transfer and safety and quality in health care.

This Multicultural Health Week, the "Working with Interpreters in the Healthcare Setting" DVD produced by NSW Health Care Interpreter Services (NSW HCIS) and partner organisations will be launched to increase the awareness of health staff of the risks involved in using patient's family or friends to interpret, assessing the need for an interpreter, communicating through interpreters on-site, over the telephone and in family conferences, and assessing patients who are living with a mental illness through an interpreter.

Official launch by the Hon. Jillian Skinner MP, Minister for Health

Speakers:

- Dr Mary Foley, Secretary, NSW Ministry of Health
- Prof Megan-Jane Johnstone, Academic Chair in Nursing, School of Nursing and Midwifery, Deakin University
- Gerry Marr, Chief Executive, South Eastern Sydney Local Health District
- Peter Todaro, Director, NSW Multicultural Health Communication Service
- Janice Petersen, SBS TV World News Australia Broadcast Journalist (Master of Ceremonies)

MULTICULTURAL HEALTH COMMUNICATION AWARDS 2015 PRESENTATION

Recognising health resources in languages other than English

The Multicultural Health Communication Awards program was established in 2003 by the NSW Multicultural Health Communication Service (MHCS) for health staff and staff of health funded organisations including non-government organisations that produce multilingual health resources.

The Awards Program encourages good practice in multicultural health communication and ensures that bilingual resources are recognised, promoted and distributed. Resources will be placed on the MHCS website.

This year, MHCS received an outstanding range of applications targeting the health needs of multicultural communities.

The winners will be presented with trophies and certificates.

Morning tea on arrival
Light Lunch will be served

RSVP by Friday, 28 August 2015

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